Testing instructions for Contoso DigiAssist

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# About App

Users can access data from their connected business apps using the chat-based collaboration application Contoso DigiAssist. Asking questions or requesting information allows users to communicate with Contoso DigiAssist. Users can also view data from connected apps in Adaptive Card format, rich text cards, or as a simple text response.

# Test credentials

The following Tenant is already set up with a Contoso DigiAssist Subscription for testing purposes.

Tenant Details: Contoso DigiAssist Org

1. Admin user: [admin@contosodigiassist.com](mailto:admin@contosodigiassist.com) | Password: XXXXXXXX
2. Non-admin user #1: [user@contosodigiassist.com](mailto:user@contosodigiassist.com) | Password: XXXXXXXX
3. Non-admin user #2: [user@contosodigiassist.com](mailto:user@contosodigiassist.com) | Password: XXXXXXXX
4. Non-admin user #3: [user@contosodigiassist.com](mailto:user@contosodigiassist.com) | Password: XXXXXXXX

# Configuration

## Pre-requisites

* Admin needs to configure the Contoso DigiAssist for the organization
* Must provide tenant admin consent
* Tenant must have active subscription with Contoso DigiAssist

## Installation and Setup

* Sideload the Contoso DigiAssist in Microsoft Teams
* In personal bot of DigiAssist send “Connect” command and enter the required admin credentials.
* Select the “Contoso DigiAssist Org” from dropdown and click connect.

# Testing workflow

## Personal Bot

The Contoso DigiAssist bot's purpose is to assist users with queries within the organization. Here are some sample questions for testing.

* *Show me my Claim status*
* *Do I have Open ADO work items?*
* *Show me my documents pending for review today*
* *Get recent HR updates*

The Contoso DigiAssist will provide text-based responses or interactive Adaptive Card responses. Additional actions can be performed by using the buttons on Adaptive Cards.

## Help Static Tab

The Contoso DigiAssist app for Microsoft Teams also includes a Help tab. This displays documentation specific to the ***DigiAssist*** app integration for Microsoft Teams.

# Limitations, conditions, and exceptions

* Users must complete authentication with third party applications from Contoso DigiAssist
* NLP configuration and AI chatbot training must be performed on the Contoso DigiAssist app website
* Users can only view the Custom adaptive cards on Mobile

# Resources and Videos

* Document Links included to help validation Team
* End to End Teams App Integration Demo video links is included
* Detailed Steps for configuration in form of PDF or a Video Link attached